

Important Issues for 2018



Friday, September 21, 2018 8:00 AM - 4:00 PM
Batavia Downs Gaming & Hotel - 8315 Park Rd, Batavia, NY 14020

Join your peers from the Buffalo and Rochester Chapter and hear from experts on important issues for 2018; Practice Management, Cyber Security, Employee Engagement, and Provider Vitality.

Local Sponsors will be featured.

AGENDA:

8:00 - 8:30 AM

Registration & Breakfast

8:30 - 10:00 AM

The Metrics You Need to Manage Your Practice

10:00 - 10:30 AM

Break

10:30 - 11:30 AM

Provider Vitality

11:30 - 12:30 PM

Lunch

12:30 - 1:30 PM

Cyber Security

1:30 - 2:00 PM

Break

2:00 - 3:00 PM

*Employee Engagement:
The Key to Improving Patient Satisfaction and Staff Loyalty*

3:30 - 4:00 PM

Door Prizes & Wrap Up

MEET THE SPEAKERS:



The Metrics You Need to Manage Your Practice

David Gans, MSHA, FACMPE
Senior Fellow, Industry Affairs
MGMA



Provider Vitality

Chris Bell
Executive Director
Monroe County Medical Society



Cyber Security

Sitima Fowler
Co-CEO
Capstone IT



Employee Engagement: The Key to Improving Patient Satisfaction and Staff Loyalty

Rita Markle
Chief of Learning Officer
Performance Management Partners, Inc.

HOW TO REGISTER FOR THE EVENT:

New York MGMA Member - \$75.00 • Non-Member - \$100.00

www.newyorkmgma.com/event-2734957

CONTINUING EDUCATION UNITS

This event is approved for 4.5 CEUs

Earn up to 1.0 continuing education unit hours for each hour of education from the ACMPE, American College of Medical Practice Executives and up to 1.0 continuing professional educational credit hours for Certified Public Accountants for each hour of education from, The New York State Education Department, Professional Licensing Services. Our events are eligible for continuing education units as awarded by other professional associations. We recommend that you contact your professional association for their approval process.